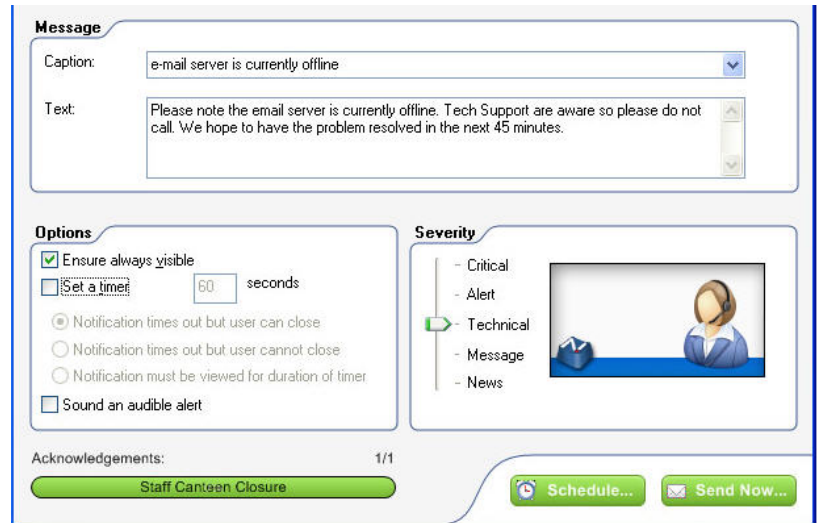


**W.A.R.N. NetSupport Notify is the most powerful and successful desktop solution today and is provided directly by NetSupport Notify, with full 24-7-365 Product Support from W.A.R.N.**

**Message**

Caption: e-mail server is currently offline

Text: Please note the email server is currently offline. Tech Support are aware so please do not call. We hope to have the problem resolved in the next 45 minutes.

**Options**

Ensure always visible

Set a timer: 60 seconds

Notification times out but user can close

Notification times out but user cannot close

Notification must be viewed for duration of timer

Sound an audible alert

**Severity**

- Critical
- Alert
- Technical
- Message
- News

Acknowledgements: 1/1

Staff Canteen Closure

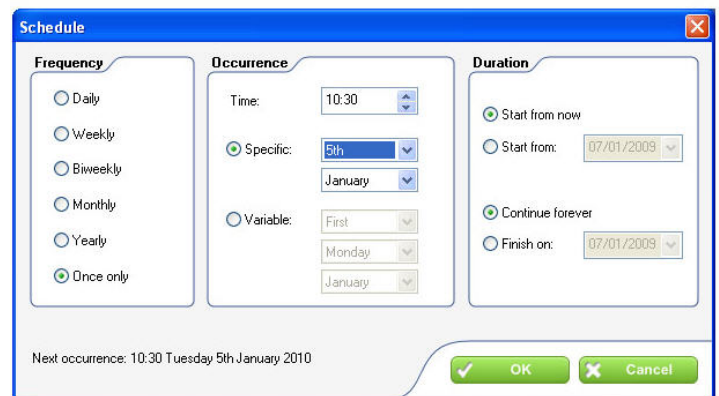
Schedule... Send Now...

### Why Desktop Notification?

Instant messaging, email, internal intranets and RSS feeds are all passive forms of communication that rely solely on the user to look for and read information – that is, whenever they choose. NetSupport Notify grabs attention and delivers alerts that can't be skipped, ignored or saved off for later review --- offering the only true instant, direct, detailed and actionable mass communication method to all your employees, students or officers, or specific sub-groups of users and buildings.

**NetSupport Notify scales to the largest of enterprises, providing real-time status of notifications and responses, as well as delivering pre-scheduled alerts and notifications.**

- Makes instant rapid and coordinated internal alerts for:
- Catastrophic weather or natural events
- Classroom alerting
- Sudden assault, hostage, "in progress" activity
- Nuclear facility and waste facilities safety
- IT network warnings to employees
- Military mobilization and coordinated events
- Protection of vital transport, distribution, storage systems
- Water, power, air, communication
- Flood notifications or notice of interruptions
- Inter/Intra-Agency disease communication and response



**Schedule**

**Frequency**

- Daily
- Weekly
- Biweekly
- Monthly
- Yearly
- Once only

**Occurrence**

Time: 10:30

Specific: 5th, January

Variable: First, Monday, January

**Duration**

Start from now

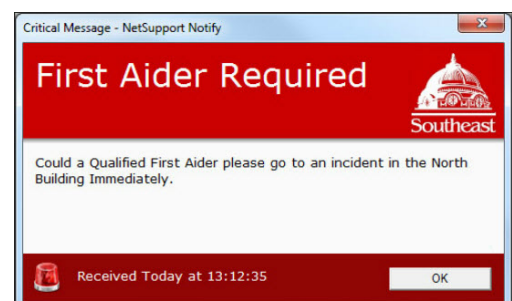
Start from: 07/01/2009

Continue forever

Finish on: 07/01/2009

Next occurrence: 10:30 Tuesday 5th January 2010

OK Cancel

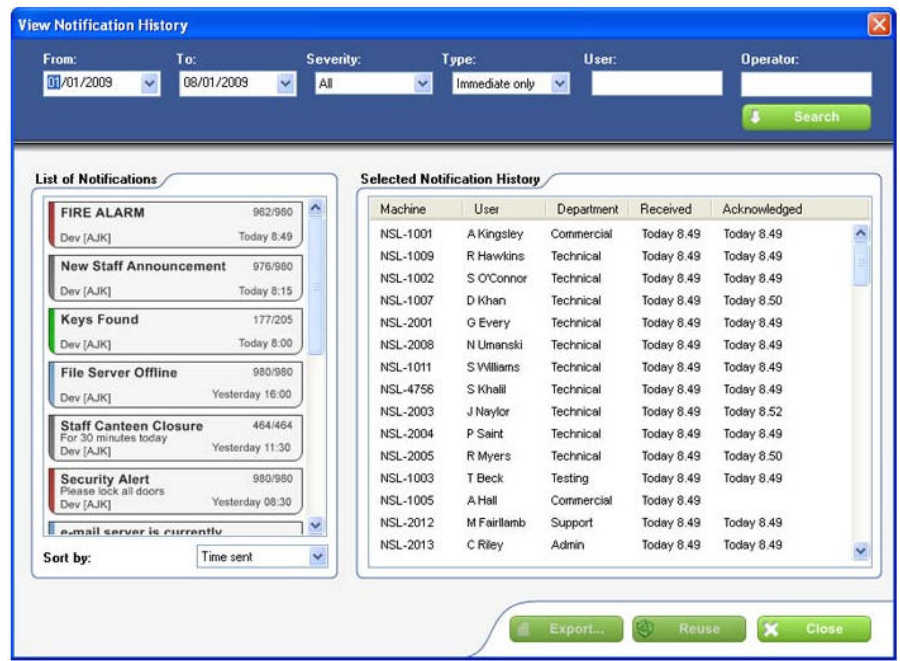


## NetSupport Notify, simple to install and simple to use.

NetSupport Notify is a specially developed solution allowing instant and reliable delivery of notifications and alerts to Windows, Mac and Linux desktops from a Windows PC or Apple iOS device.

### Key Features:

- Support for **Windows and Mac** Desktops, including Vista.
- **Prioritize messages** and alerts with clear and concise message types.
- Support for **clickable URLs** in alerts.
- **Customize Alert and Font** colors and include organization logo / graphic in all notifications.
- **Flexible delivery** options – display for xx seconds, require user confirm, auto close, after xx seconds, and so on.
- **Supports unlimited** number of connected user desktops.
- **Central Audit log** and detailed reporting of all messages sent, received and acknowledged.
- View **full alert history** and amend current scheduled alerts and export delivery results.
- **Schedule routine alerts** to run daily, weekly, or at fixed times or dates.
- **Unique security codes** – limiting access to only authorized Agents and Consoles.
- Send alerts **directly from a web browser** via the browser-based notification template.
- **Integrate** within existing systems via the supplied browser based notification template and COM object.
- **Send targeted alerts** dynamically to selected departments or all computers.
- **Agent configuration** can be centrally managed via Active Directory policies or similar.
- Control ability to send alerts by **Active Directory** policy.
- Support for **Terminal Server / Citrix** clients.
- **Notification gateway** component included as standard for seamless and secure delivery of messages.
- Send alerts to **one or multiple notification gateways** simultaneously.
- Notification **gateway redundancy support**, allowing multiple gateways to be installed.
- Utilize the notification gateway for **existing W.A.R.N. Calling** clients.
- **No need for router changes** or support for broadcast UDP.
- **Easy to install** with MSI installer or by utilizing supplied deployment utility or Active Directory.



### W.A.R.N. and NetSupport Notify Reliability and 24 7 Support Benefits

- **24/7/365 Technical Support** included in subscription price.
- **Reliable Service for our SaaS Products** with W.A.R.N.'s professionally managed ASP environment in multiple co-processing distributed facilities across U.S.

